eCATS

"The Honeywell Web-based Corrective Action Solution"

Associating Honeywell ID to eCATS Profile (Admins)

Honeywell

Managing Internal Users
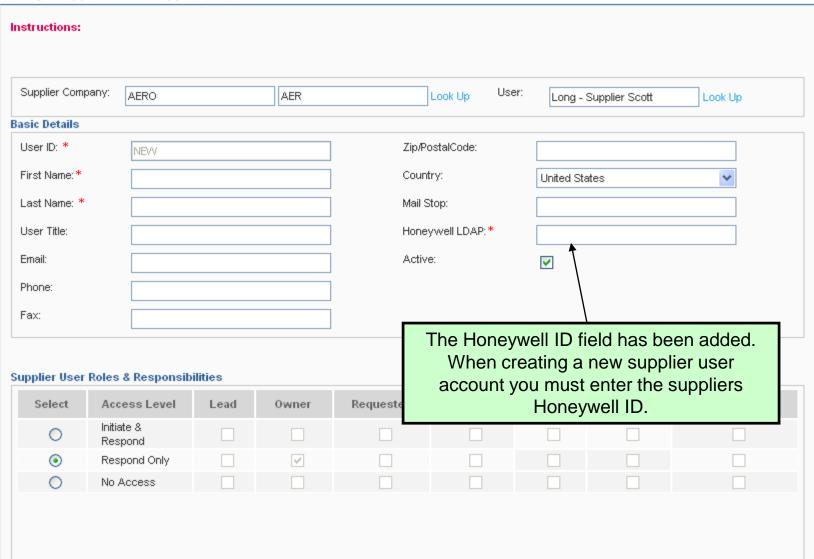
Manage Internal User - Edit/View Internal User

Instructions: The Basic Details is automatically updated from LDAP when the user logs in. Make any needed changes to the Other Details and Roles & Responsibilities and click Update. To deactivate a user uncheck the Active check box and set the Roles & Responsibilities to No Access

User:	Scott A Long	Look Up

SBU:	SYT - System Testing
Enterprise:	EET - ENTERPRISE Test
SiteID:	ABC - System Testing

Basic Details

User ID: *	E719915	Citizenship:*	United States
First Name:*	Scott A	Has US Permanent Resident Status	✓
Last Name:*	Long	LDAP EID:*	E719915
Email:	scott.a.long@honeywell.com	Active:	✓
Phone:			

The Honeywell ID field is used to do the association between the eCATS Profile and their Honeywell ID login. If you change this to another users Honeywell ID that profile association will be moved to the other user. This can be used when testing a users eCATS Profile. The administrator can change the Honeywell ID to their own Honeywell ID and enable themselves to open the users eCATS Profile to validate or troubleshoot issues the user is reporting.

CAUTION: If you change the LDAP ID for testing, when the test user logs into the account the system will update the information on the profile and all the CARS the user is named on with their information, Name, email, etc. It will remain that way until the EID is changed back and the original user logs in again.

Adding Supplier Users

Manage Supplier - Add Supplier(User)

Instructions:
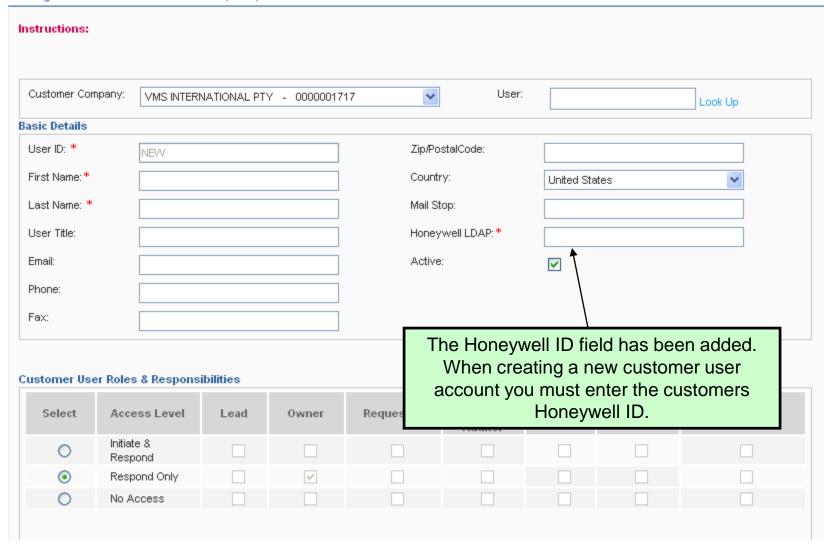
Supplier Company:	AERO	AER	Look Up	User: Long - Supplier Scott Look Up

Basic Details

User ID: *	NEW	Zip/PostalCode:	
First Name: *		Country:	United States
Last Name: *		Mail Stop:	
User Title:		Honeywell LDAP: *	
Email:		Active:	☑
Phone:			
Fax:			

The Honeywell ID field has been added. When creating a new supplier user account you must enter the suppliers Honeywell ID.

Supplier User Roles & Responsibilities

Select	Access Level	Lead	Owner	Requeste				
○	Initiate & Respond	☐	☐	☐	☐	☐	☐	☐
◉	Respond Only	☐	☑	☐	☐	☐	☐	☐
○	No Access	☐	☐	☐	☐	☐	☐	☐

Managing Supplier Users

Manage Supplier - Edit/View Supplier(User)

Instructions:

| Supplier Company: | AERO | AER | Look Up | User: | Long - Supplier Scott | Look Up |

Basic Details

User ID: *	S55080		Zip/PostalCode:	
First Name: *	Scott		Country:	United States
Last Name: *	Long - Supplier		Mail Stop:	
User Title:			Honeywell LDAP: *	
Email:	scott.a.long@honeywell.com		Active:	☑
Phone:				
Fax:				

The Honeywell ID field is used to do the association between the eCATS Profile and their Honeywell ID. If you change this to another users Honeywell ID that eCATS Profile association will be moved to the other user. This can be used when testing a users eCATS Profile. The administrator can change the Honeywell ID to their own EID and enable themselves to open the users profile to validate or troubleshoot issues the user is reporting.

| ○ | No Access | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |

Adding Customer Users

Manage Customer - Add Customer(User)

Instructions:

Customer Company: VMS INTERNATIONAL PTY - 0000001717 | User: [ ] Look Up

Basic Details

User ID: *	NEW
First Name: *	
Last Name: *	
User Title:	
Email:	
Phone:	
Fax:	

Zip/PostalCode:	
Country:	United States
Mail Stop:	
Honeywell LDAP: *	
Active:	☑

> The Honeywell ID field has been added. When creating a new customer user account you must enter the customers Honeywell ID.

Customer User Roles & Responsibilities

Select	Access Level	Lead	Owner	Reques...				
○	Initiate & Respond	☐	☐	☐	☐	☐	☐	☐
◉	Respond Only	☐	☑	☐	☐	☐	☐	☐
○	No Access	☐	☐	☐	☐	☐	☐	☐

Managing Customer Users

Manage Customer - Edit/View Customer(User)

Instructions:

Customer Company: VMS INTERNATIONAL PTY - 0000001717 ▾   User: [   ] Look Up

Basic Details

User ID: * [ ]	Zip/PostalCode: [ ]
First Name: * [ ]	Country: United States ▾
Last Name: * [ ]	Mail Stop: [ ]
User Title: [ ]	Honeywell LDAP: * [ ]
Email: [ ]	Active: ☑
Phone: [ ]	
Fax: [ ]	

The Honeywell ID field is used to do the association between the eCATS Profile and their Honeywell ID login. If you change this to another users Honeywell ID that profile association will be moved to the other user. This can be used when testing a users profile. The administrator can change the Honeywell ID to their own Honeywell ID and enable themselves to open the users profile to validate or troubleshoot issues the user is reporting.

○	Respond Only	☐	☐	☐	☐	☐	☐	☐
◉	No Access	☐	☐	☐	☐	☐	☐	☐

Things You Should Know

- All internal users with an Honeywell ID account can get to the association screen but will still need to have an eCATS Profile to access and use eCATS.

- eCATS Administrators still need to manage and set up new eCATS users with eCATS Profiles.

- The eCATS Profile passwords are only used for the association and then are no longer needed. The reset password in eCATS does not do anything to the Honeywell ID password.

- On the eCATS home page is the change profile button, this will take you back to the select profile page allowing you to select another eCATS Profile to use.

- The association of eCATS Profiles is CASE SENSITIVE.